

# Global Security Services Privacy Policy

*Effective Date: 08th April 2024*

This Privacy Policy describes how Global Security Services (“we,” “us,” or “our”) collects, uses, and discloses your personal information when you use our website (<https://www.globalsecurityservices.net/>) (the “Site”) or engage in our services (the “Services”). This Privacy Policy applies to all users of the Site and Services, including those who are considered “California residents” under the California Consumer Privacy Act of 2018 (CCPA) and the California Privacy Rights Act of 2020 (CPRA) (together, the “CCPA/CPRA”).

## Information We Collect

We collect several types of information for various purposes to provide and improve our Services to you.

Personal Information:

This may include information that can be used to identify an individual, such as:

- Name
- Contact information (email address, phone number)
- Billing information (credit card details) (used only for processing payments)
- Employment information (if applicable)
- Information provided through forms or surveys on the Site
- Demographic information (not mandatory)

**\*\*Non-Personal Information:\*\***

This may include information that cannot be used to identify an individual, such as:

- Usage data (e.g., pages visited, browsing activity)
- Device information (IP address, browser type, operating system)
- Geolocation data (with your consent)

## How We Use Your Information

We use the information we collect for various purposes, including:

- To provide and improve our Services
- To process your requests and inquiries

- To personalize your experience on the Site
- To send you important information about our Services, including security updates
- To comply with legal and regulatory requirements

## **Sharing Your Information**

We may share your information with third-party service providers who help us operate the Site and provide the Services. These providers are obligated to maintain the confidentiality of your information and use it only for the purposes we have disclosed. We will not sell or rent your personal information to third parties for marketing purposes.

We may also disclose your information if we believe it is necessary:

- To comply with a law, regulation, or legal process
- To protect the safety of yourself or others
- To prevent fraud or other illegal activity

## **California Residents' Rights under the CCPA/CPRA**

If you are a California resident, you have certain rights under the CCPA/CPRA regarding your personal information. These rights include the right to:

Know what categories of personal information we collect and use.

- Access the specific pieces of personal information we have collected about you.
- Request deletion of your personal information.
- Request the correction of inaccurate personal information that we may have collected about you.
- Opt-out of the sale of your personal information (we do not currently sell personal information).
- Non-discrimination: You have the right not to be discriminated against in any way for choosing to exercise any of these rights.

You can exercise these rights by contacting us at [info@globalsecurityservices.net](mailto:info@globalsecurityservices.net)

To protect the integrity of our services and to protect your privacy interest, we will verify your identity before processing any request. We may request additional information to verify your identity and to confirm your state of residence is California.

Under the CCPA, you may designate an authorized representative to make these requests on your behalf. If you choose to have an agent act on your behalf, we may

request written confirmation of permission to make such requests and verify the identity of the agent.

## **Data Retention**

We will retain your personal information for as long as necessary to provide the Services, comply with legal and regulatory requirements, resolve disputes, and enforce our agreements. In no event will records be retained for longer than ten (10) years beyond the point at which the services are provided.

## **Security**

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. However, no internet transmission or electronic storage is completely secure. We cannot guarantee the security of your information.

## **Children's Privacy**

Our Services are not directed to children under the age of 18. We do not knowingly collect personal information from children under 18. If you are a parent or guardian and you believe your child has provided us with personal information, please contact us. We will take steps to remove the information from our systems.

## **Exceptions**

Certain types of Personal Information are exempt from certain requirements of the CCPA. These include:

- Personal information collected, processed, sold, or disclosed pursuant to the federal Gramm-Leach-Bliley Act or pursuant to the California Financial Information Privacy Act;
- Medical information governed by the Confidentiality of Medical Information Act or protected health information that is collected by a covered entity or business associate governed by rules issued pursuant to the Health Insurance Portability and Accountability Act of 1996;
- Personal information collected from a job applicant, employee, owner, director, staff member, officer, or contractor when the information is used in the context of the person's role as a job applicant, employee, owner, director, staff member, officer, or contractor; and
- Personal information about an employee, owner, director, officer, or contract of another business that is collected in connection with providing or receiving a product or service to or from the other business.

Covered businesses have limited obligations, or in some cases no obligations, under the CCPA with regard to these types of personal information.

## **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on the Site. We recommend you review this Privacy Policy periodically for any updates.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

Global Security Services

Email: [info@globalsecurityservices.net](mailto:info@globalsecurityservices.net)

Telephone: 516.742.3450

## **Compliance with CCPA/CPRA**

We are committed to complying with the CCPA/CPRA. We have implemented procedures to ensure that we meet the requirements of these laws.